

## PRODUCT WARRANTY

### Warranty Coverage

1. We, K.Hartwall, warrant You, the Buyer, against defects in the products manufactured by K. Hartwall ("Products") according to these terms and conditions and for a period of one year, unless otherwise defined in the purchase order or other agreement between You and K. Hartwall ("Warranty"). The warranty period begins on the date of delivery of the Products to You.
2. We warrant that the Products supplied are free from defects in material and workmanship. No warranty is given concerning the fitness for any particular purpose for which they may be intended.
3. In case a defect in the Products is covered by this Warranty, We will repair or replace the Product without charge.

### Warranty Exclusions

4. The Warranty does not apply to Products that have been stored or assembled incorrectly, used inappropriately, abused, misused, altered, or cleaned with wrong or inappropriate cleaning methods or wrong or inappropriate cleaning products.
5. The Warranty does not cover normal wear and tear, cuts or scratches, alterations in color or appearance or damage caused by impacts, accidents or excess loads. The Warranty does not apply if Products have been placed outdoors uncovered or in a humid environment for a long period of time. Unless it is clear that there was a defect present at the time of delivery of the Products to You, the Warranty does not cover defects in components such as wheels and straps which, by their nature, are consumable components. If not authorized by K. Hartwall, any modifications or repairs made to the Products shall invalidate this Warranty.

### Technical Support and Customer Service

6. You may reach us for consultation and Warranty claims through [contact-khw@k-hartwall.com](mailto:contact-khw@k-hartwall.com).

### Disclaimers

7. In the event the Products supplied by us have been produced in accordance with plans, drawings, description or other information ("Specifications") furnished by You or on behalf of You, You shall be responsible for the accuracy and correctness of such Specifications and You shall be solely responsible for and shall keep us indemnified against any liability from any third party arising directly or indirectly out of the manufacture, sale or use of such goods (including royalty claims or other claims in connection with patents or other reserved rights).
8. Notwithstanding that we may give information or technical advice concerning the use of the Products in any circumstances, the suitability for use of any substance or thing in connection with the Products, You must rely upon Your own skill and judgement in relation to such matters, and all liabilities for the damage sustained by You as a result of reliance upon such information or advice supplied by us howsoever caused is hereby

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expressly excluded. All Specifications prepared by us are intended to serve merely as a guide, and accordingly we will not be liable for their accuracy. These shall remain our property and shall be returned on demand. All such drawings shall be treated as confidential and not reproduced or disclosed to any third party

9. Our liability under this Warranty or otherwise shall in no event exceed the purchase price of the Products. Our liability under this Warranty shall be limited to repairing or, at our option, replacing the defective Products.
10. This Warranty is in lieu of all other warranties and liabilities, whether expressed or implied by statute, common law, or otherwise, however provided. Except in respect of death or personal injury caused by our negligence, we shall not be liable for any direct or consequential damage or loss (including loss of profit) and whether caused by the negligence of us, our employees or agents or otherwise which arises out of or in connection with the supply of the Products or their use or resale by You.

Söderkulla, 26.3.2019

A handwritten signature in blue ink, appearing to read "Jerker Hartwall". The signature is fluid and cursive, with a large initial 'J'.

Jerker Hartwall  
CEO, K.Hartwall